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PURPOSE

This procedure is carried out to ensure that our customers receive the best in terms of product and service.

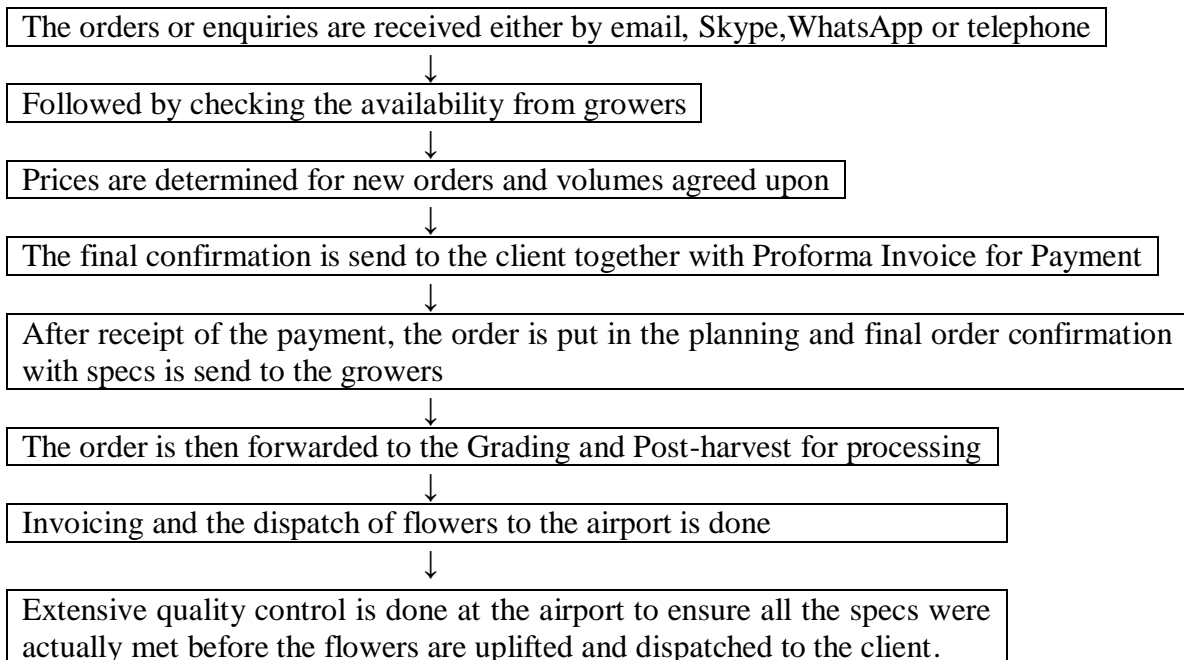
SCOPE

The procedure covers servicing the existing contracts with clients and handling new enquiries that end up being reliable out let for our products.

RESPONSIBILITY

The procedure is carried out by the Sales and Marketing managers with the assistance of QC and Account Manager.

Procedure details



Please note we always advise our client and growers on the outcome of our quality control for a quick Action thereafter. Milele flowers also does either FOB or CIF deals on request , hope to hear from you soon on any order/enquiry request.